



February 2026

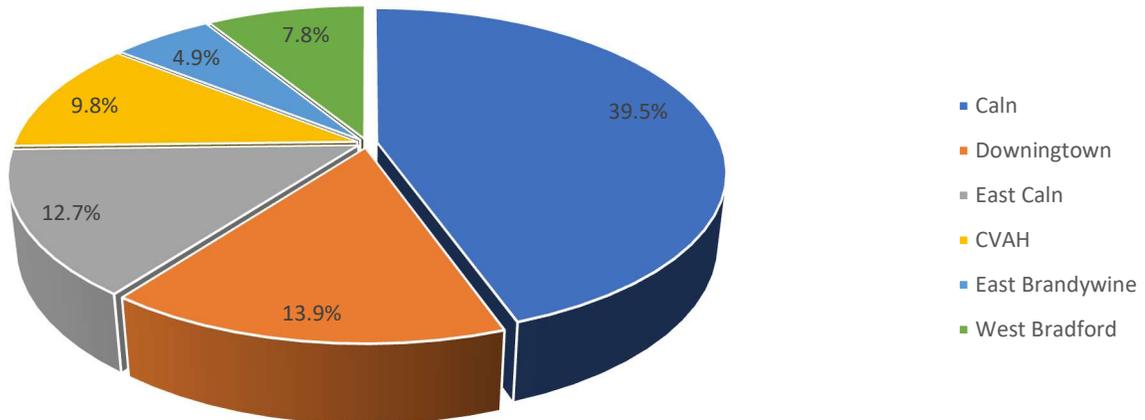
Operational Report

# Call Volume Information

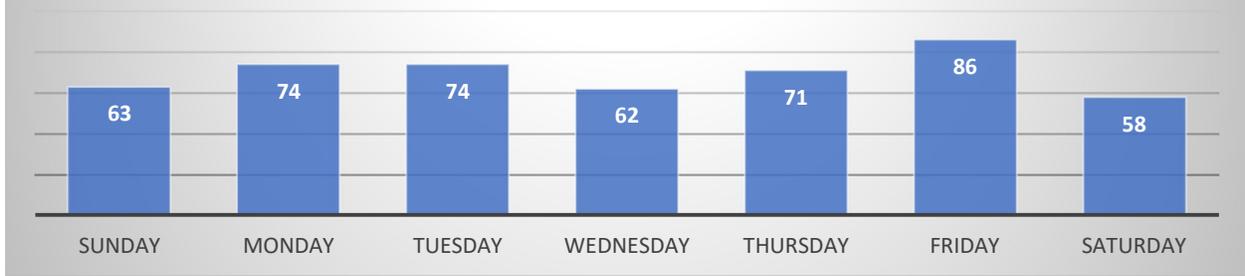
<b><u>Municipality</u></b>	Month	Call %	YTD	$\Delta^{**}$	12-Mo Total	12-Mo %
Caln	193	39.5%	388	-1%	2169	45%
Downingtown	68	13.9%	146	-13%	980	20%
East Caln	62	12.7%	138	-18%	862	18%
East Brandywine	24	4.9%	67	-44%	446	9%
West Bradford	38	7.8%	69	23%	363	8%
CVAH	48	9.8%	95	2%		
Coatesville	14	2.9%	36	-36%		
West Whiteland	3	0.6%	4	200%		
West Brandywine	11	2.3%	23	-8%		
Uwchlan	13	2.7%	24	18%		
Upper Uwchlan	2	0.4%	4	0%		
East Fallowfield	2	0.4%	10			
Valley	2	0.4%	9			

\*\*Denotes in change from the previous month\*\*

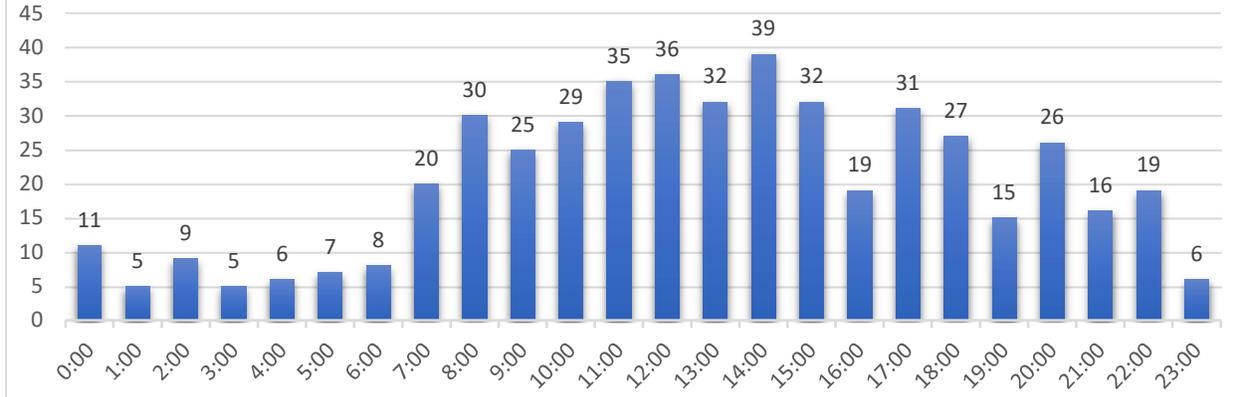
Calls by Municipalities



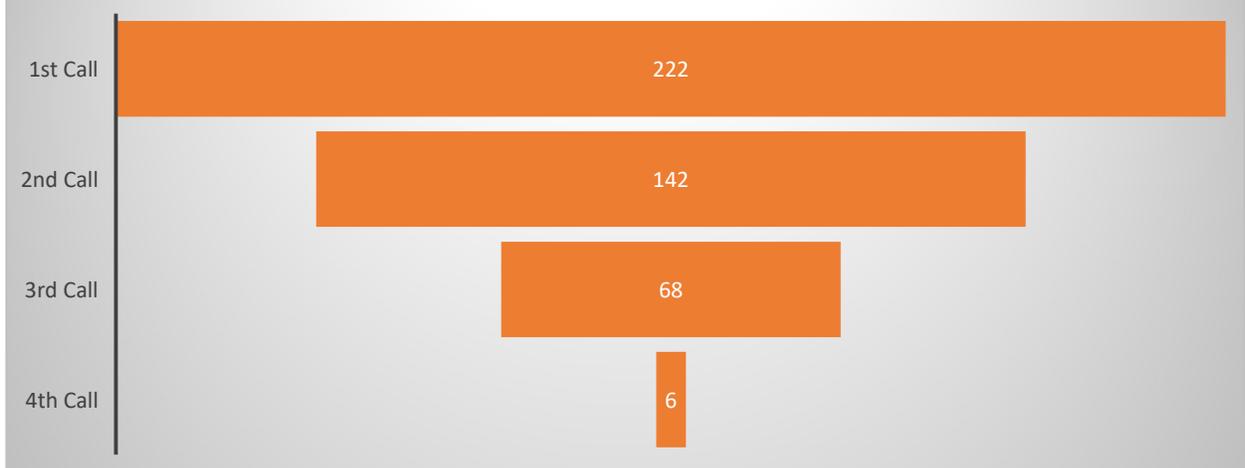
## Call Volume by Day of Week



## Call Volume by Hour



## Call Sequence



# Miscellaneous Call Information

## February 2026

Total Dispatched Calls:

ALS Dispatches: 237

BLS: Dispatches: 251

### Average Call Times

Dispatched to Enroute	1:36 Minutes
Enroute to On-scene	9:16 Minutes
On-scene to Transport	14:46 Minutes
ER Wait Time	27:10 Minutes
Total Call Time	1:07 Hours

<b>Non-transport Breakdown</b>	
Cancelled (No patient Contact): 35	Cancelled (Prior to Arrival): 27
Treated, Refused Transport: 25	Public Assist- 12
Cancelled on Scene- 11	Assist, Agency- 1
No Treatment/No Transport- 2	Treated and Released- 2

### YTD Call Volume Comparison:

February 2025: 1,103

February 2026: 1,031

### Mutual Aid Recieved

Minquas 3rd Call	12
Minquas 4 <sup>th</sup> /5 <sup>th</sup> Call	26

### Mutual Aid Given

	Dispatches	Transports
Uwchlan	15	11
Westwood	18	8
Coatesville City	13	9
GFAC	5	2
<b>Total</b>	<b>51</b>	<b>30</b>

<b>Hospital Destinations</b>	
Chester County Hospital- 206	Paoli Hospital- 76
CHOP KOP- 5	AI Dupont- 2