



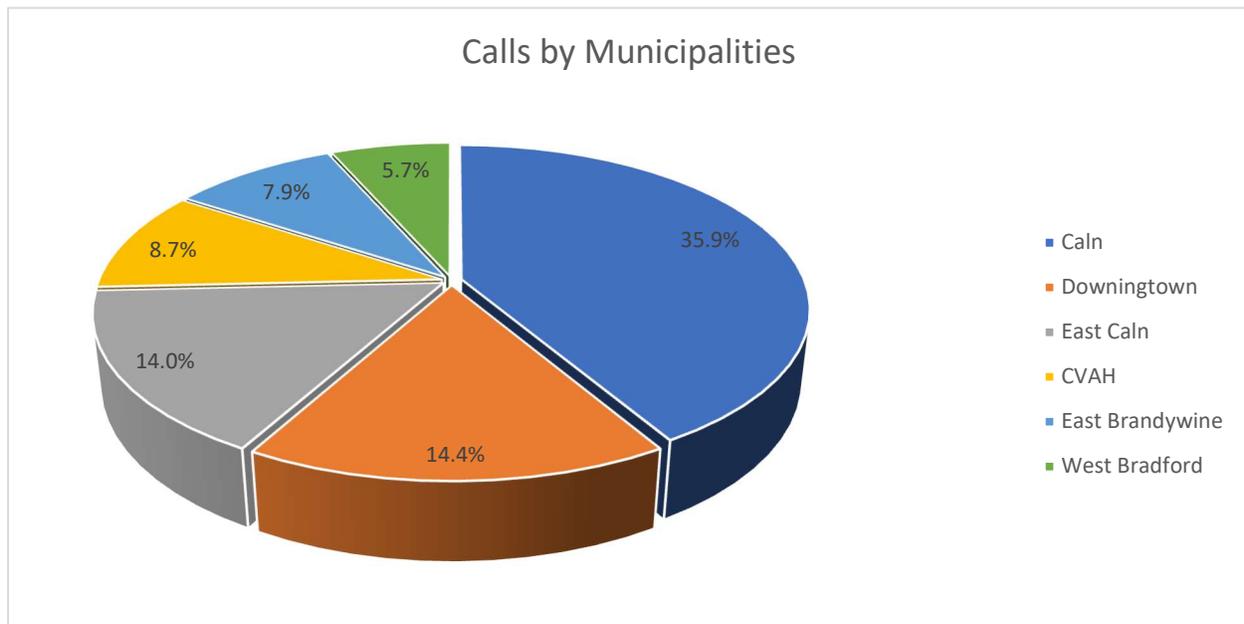
January 2026

Operational Report

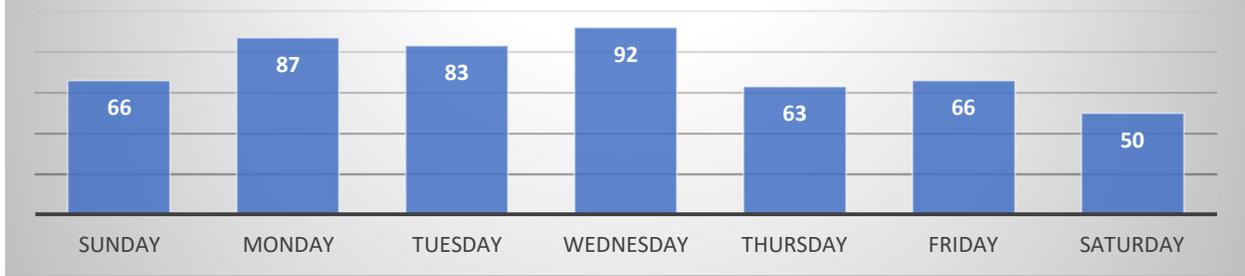
# Call Volume Information

<b><u>Municipality</u></b>	Month	Call %	YTD	Δ**	12-Mo Total	12-Mo %
Caln	195	35.9%	195	8%	2348	45%
Downingtown	78	14.4%	78	-9%	1052	20%
East Caln	76	14.0%	76	-6%	972	18%
East Brandywine	43	7.9%	43	39%	492	9%
West Bradford	31	5.7%	31	19%	412	8%
CVAH	47	8.7%	47	9%		
Coatesville	22	4.1%	22	5%		
West Whiteland	1	0.2%	1	-67%		
West Brandywine	12	2.2%	12	20%		
Uwchlan	11	2.0%	11	10%		
Upper Uwchlan	2	0.4%	2	-33%		
East Fallowfield	8	1.5%	8			
Valley	7	1.3%	7			

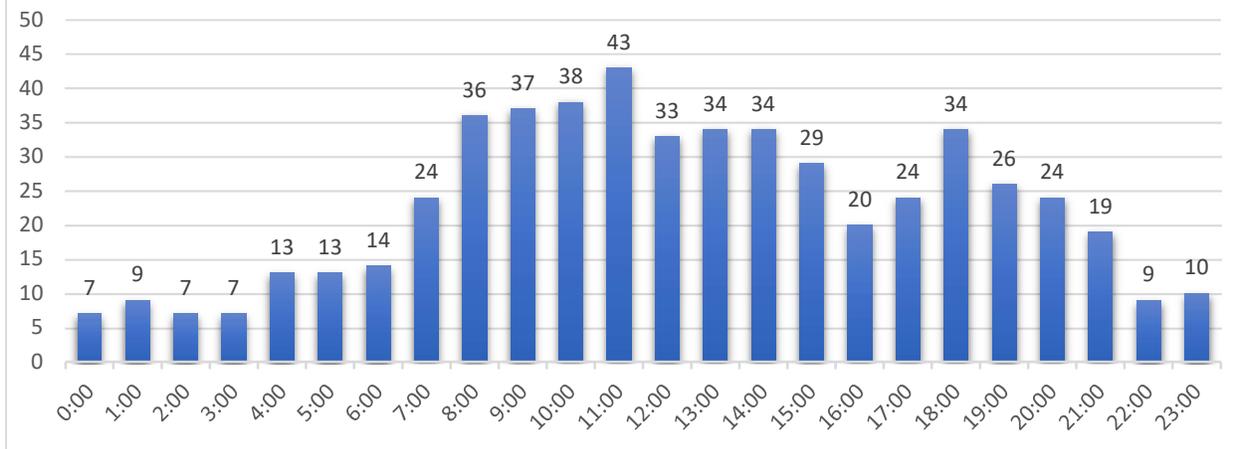
\*\*Denotes in change from the previous month\*\*



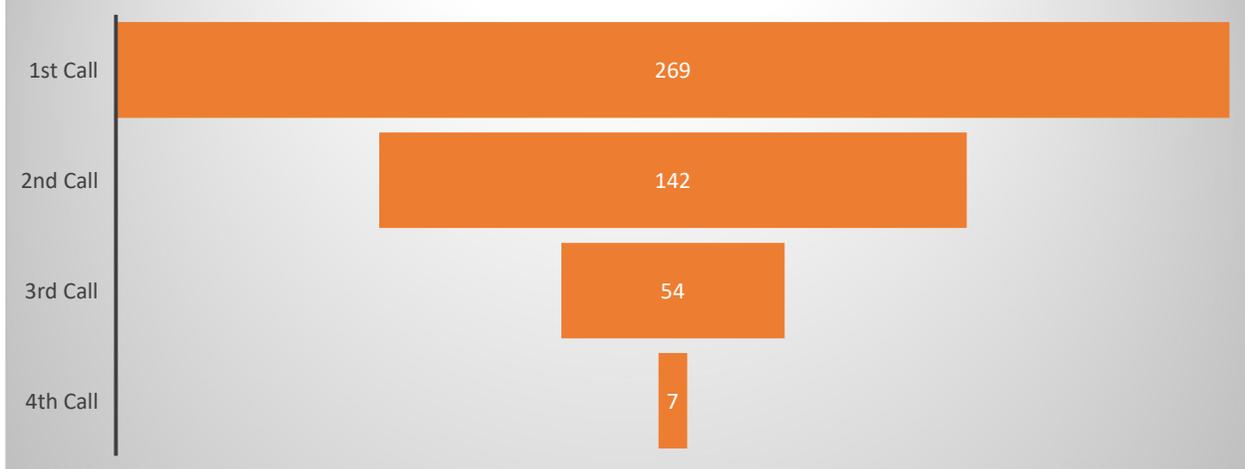
## Call Volume by Day of Week



## Call Volume by Hour



## Call Sequence



# Miscellaneous Call Information

## January 2026

Total Dispatched Calls:

ALS Dispatches: 260

BLS: Dispatches: 283

### Average Call Times

Dispatched to Enroute	1:38 Minutes
Enroute to On-scene	9:58 Minutes
On-scene to Transport	14:14 Minutes
ER Wait Time	15:41 Minutes
Total Call Time	1:06 Hours

### YTD Call Volume Comparison:

January 2025: 570

January 2026: 543

### Mutual Aid Recieved

Minquas 3rd Call	19
Minquas 4 <sup>th</sup> /5 <sup>th</sup> Call	20

### Mutual Aid Given

	Dispatches	Transports
Uwchlan	14	7
Westwood	31	10
Coatesville City	25	5
GFAC (455)	1	1
<b>Total</b>	<b>71</b>	<b>23</b>

### Hospital Destinations

Chester County Hospital- 213	Paoli Hospital- 82
CHOP KOP- 4	AI Dupont- 1
LGH- 1	Reading- 1

### Non-transport Breakdown

Cancelled (No patient Contact): 42	Cancelled (Prior to Arrival): 33
Treated, Refused Transport: 33	Public Assist- 25
Cancelled on Scene- 9	Assist, Agency- 5
No Treatment/No Transport- 5	Treated and Released- 5